

# 2017-2020 Strategic Plan



## Mission

To provide all members of the community with resources and programs to fulfill their informational, educational, recreational and cultural needs.



## Vision

To be the community's primary resource for information and learning opportunities as well as its leader for innovative library services that spark curiosity and inspire new ideas.

## Core Values



### Open Access

We will help you discover our collection without judgment. Our programs, materials, and services represent the needs of a diverse community. We are open and free to all.

### Customer Focus

We respect everyone and treat our patrons with compassion.

### Excellence

We offer superior library service and love to see people using their community resource to its full potential. Positive attitude defines us as a team.

### Innovation

We are always exploring new ways to do things better. Our library is an exemplar for the relentless pursuit of excellence. Our staff practice life-long learning in their professional and personal lives.

### Accountability

We appreciate the resources that have been entrusted to us and guard them vigilantly. Our responsibility is to deliver quality library service through efficient allocation of time, staff, materials, and facilities.

### Passion

We are passionate about our community. Our library is a positive influencer for progress.

## Goals & Objectives



### Life-Long Learning

The Livingston Parish Library provides accurate and timely information as well as access to resources that allow everyone to achieve their personal and professional goals.



### Community Outreach

The community is fully aware of a wide range of services available at the Livingston Parish Library. The library will ensure this by (1) expanding its marketing efforts to traditional and non-traditional media outlets; and (2) expanding outreach services within Livingston Parish Public Schools.



### Building & Construction

The Livingston Parish Library anticipates and meets the needs of the community for quality programming, services and collections by offering access to state-of-the-art facilities. With the completion of the Denham Springs-Walker Branch expansion, the library will now set its sights on extending its resources in the form of providing self-checkout options for patrons.



### Programming & Services

The Livingston Parish Library provides outstanding services to the community by (1) advancing our adult literacy program, and increasing services to the homebound and patrons with special needs; (2) creating innovative technology services such as Idea Labs, and robotics and electronics training; (3) improving teen areas in the form of comfortable spaces for study and leisure; and (4) developing relationships with the home-school community to increase awareness of library resources that foster home-school learning.



### Collection Development

The Livingston Parish Library is dedicated to providing an extensive and robust collection to serve the diverse community of Livingston Parish by (1) offering more non-traditional collection items for circulation; (2) increasing its foreign language collection; (3) digitizing Livingston Parish periodicals and local history collections; and (4) expanding its e-resources to support self-paced learning for all ages.